

SERPRO

Brazilian Federal Data Processing Service



Background

The Brazilian Federal Data Processing Service (SERPRO) is the largest government-owned information technologies services company in Brazil. Established in 1964 to modernize and ease strategic public administration sectors, SERPRO is linked to the Ministry of Treasury. The company is responsible for developing programs and services which allow better control and transparency of public income and expenses. It is present in more than 330 Brazilian municipalities, operating in the public finances sector of the Ministry of Treasury and in the structured and integrating actions of the Federal Public Administration, which is composed by the Ministry of Planning, Budget and Management, and extends to other government agencies.

Clients' Needs

SERPRO uses Módulo Risk Manager™ to identify and mitigate risks in its internal environment, and to provide services to clients, such as:

- Specialized information security consulting for critical environments in Serpro and clients, as:
 - › National Press;
 - › National Information Technology Institute –(ITI);
 - › Department of Agriculture, Livestock and Supply;
 - › Treasury Department;
 - › Department of Health;
 - › Department of Transportation;
 - › and others.
- Development of awareness campaigns;
- Development of information security policies;
- Risk assessments;
- Development of information security policy master plans;
- Development of business continuity plans;
- Specific audits.

“In the last few years, Modulo has been Serpro's main partner in services involving information security, from training of our internal team to providing technical background to clients through specialized consulting. Modulo Risk Manager fully meets the needs established previously and has been used in several projects. Its technical and managerial reports support us in the identification and minimization of



risks involving processes.

Information security services are part of the set of services offered by Serpro to its clients, and lately we have received several external requests, for which we have used the Modulo Risk Manager as a support tool.

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